

VIP

English



VIP Terminal Vienna Airport

Service packages & prices 2024

Vienna Airport FBO GmbH, Niki Lauda Allee, Object 140, 1300 Wien-Flughafen, Austria
vip@viennaairport.com, Tel: +43-1-7007-23300, Fax: +43-1-7007-22464, [viennaairport.com/EN/VIP](https://www.viennaairport.com/EN/VIP)

 **VIE** VIP
Terminal

VIP service packages departure or arrival*

Services / Packages	SILVER	GOLD	PLATINUM
Personal VIP advisor	●	●	●
Premium check-in service and access to exclusive passport and security control	●	●	●
Individual limousine shuttle to or from the aircraft	●	●	●
Use of a private lounge (max. included usage period)	1 hr	2 hrs	3 hrs
Items of luggage per person** (max. included checked luggage items)	1 pc.	2 pcs.	5 pcs.
Exclusive access to the VIP Terminal via the secluded Court of Honor	●	●	●
Drinks service	●	●	●
Welcome snack	●	●	●
À la carte meals incl.	○	●	●
Option of personal greeting or farewell to passengers directly at the aircraft (max. included persons)	○	2 persons	4 persons
Tax refund support by prior arrangement (digital validation costs are not included)	○	●	●
Concierge service (organisation of errands)	○	●	●
Shower facility	○	●	●
Valet parking & parking fee for the directly adjacent VIP car park max. 7 days for 1 car per service included OR Limousine service from/to Vienna (Mercedes S-Class)	○	○	●
VIP service outside of the opening hours without surcharge	○	○	●
Free rebooking	○	○	●
Last minute booking possible without surcharge	up to 24 hrs before departure	up to 24 hrs before departure	up to 12 hrs before departure
Free cancellation is possible	up to 48 hrs before departure	up to 48 hrs before departure	up to 12 hrs before departure
Prices VIP arrival / VIP departure service	SILVER	GOLD	PLATINUM
For the 1 st passenger	net € 358.33 incl. 20% VAT. € 430.-	net € 383.33 incl. 20% VAT. € 460.-	net € 583.33 incl. 20% VAT. € 700.-
Each additional passenger 50% of the price of the 1 st passenger	net € 179.17 incl. 20% VAT. € 215.-	net € 191.67 incl. 20% VAT. € 230.-	net € 291.67 incl. 20% VAT. € 350.-

● included in the package ○ **NOT** included in the package

* Overview of the services included in the arrival or departure service. Any fees payable to the airline shall be invoiced separately.

** Checked luggage items (incl. bulky luggage). Additional fees may be payable to the airline

Other VIP service packages

VIP transfer service (Connecting at Vienna Airport)		
<ul style="list-style-type: none"> Exclusive use of a lounge for up to 3 hours VIP support from arrival to departure Luggage check-in for 2 items of luggage per person Premium check-in service, exclusive passport and security control Tax refund support (digital validation costs are not included) À la carte meals and drinks service included 	<ul style="list-style-type: none"> Option of personal greeting or farewell to passengers directly at the aircraft (max. 2 persons) Individual limousine shuttle to or from the aircraft Exclusive access to the VIP Terminal via the secluded Court of Honor Shower facility 	
Prices VIP transfer service	<i>net</i>	incl. 20% VAT.
For the 1 st passenger	€ 566.67	€ 680.-
Each additional passenger 50% of the price of the 1 st passenger	€ 283.33	€ 340.-
Additional services	<i>net</i>	incl. 20% VAT.
Each additional item of luggage	€ 15.-	€ 18.-
Additional accompanying persons in the room	€ 33.33	€ 40.-
Valet parking (excl. parking fee)	€ 55.-	€ 66.-
Valet parking incl. electric vehicle charging (excl. parking fee)	€ 85.-	€ 102.-
Lounge for each additional hour	€ 260.-	€ 312.-
VIP service outside of the opening hours (per hour)	€ 180.-	€ 216.-
Additional VIP advisor	€ 180.-	€ 216.-
Additional VIP vehicle	€ 180.-	€ 216.-
Shower facility	€ 50.-	€ 60.-
Last minute & rebooking fee		
Last minute fee (for reservations made less than 24 hours in advance)	€ 120.-	€ 144.-
Rebooking fee (within 48 hours before the event per rebooking transaction)	€ 120.-	€ 144.-
Cancellation fees		
Cancellation fee within 48 hours before the event		25%
Cancellation fee within 24 hours before the event		50%
Cancellation fee within 12 hours before the event		80%
No Show		100%
Groups of 16 or more		prices on request
Children under the age of 6 (when accompanied by an adult who has booked the VIP service)		free of charge

Opening hours VIP Terminal: daily from 06:00 to 22:30 hrs

Valid from January 1st, 2024. Prices are subject to change and printing errors are reserved. We reserve the right to change the allocated lounge at short notice due to potential protocol requirements.